



SAHF Outcomes Initiative: Housing as a Platform for Success

SAHF members believe that connecting residents of affordable housing with needed supports – such as educational resources or health services – can help vulnerable families and seniors achieve a better quality of life. SAHF began the Outcomes Initiative to create a common framework for its members to demonstrate with data the impact on residents of providing housing-based services and support in the five key areas listed below.

SAHF Outcomes Initiative Measures	
Service Priority Area	Outcome Measures <i>What are the changes in residents' behaviors or attitudes?</i>
Work, Income, and Assets	% of households whose gross income increased
	% of households whose income from employment increased
	\$ increase in median income from employment
	% of employed residents
	% of residents who gained employment over time
	% of households who reported increased assets
	% of unbanked households
Housing Stability	Median duration of residence
	% of households who moved out because of non-payment of rent
	% of households who moved out because of poor health
	% of households who moved out because of home purchase
	% of households who moved out because of death
	% of households who moved out because they no longer need the current level of financial assistance
Education	% of 3-4 year-old children enrolled in Pre-K, Preschool, Head Start, or other early education program
	% of young adults who graduated high school
	% of residents who completed higher education
Community & Engagement	% of residents who feel safe in their building.
	% of residents who feel safe in their neighborhood.
	% of residents eligible to vote who are registered to vote.
Health & Wellness	% of residents reporting that poor physical health kept them from doing their usual activities such as self-care, work, or recreation in the last 30 days
	% of residents reporting that poor mental health kept them from doing their usual activities such as self-care, work, or recreation in the last 30 days
	% of residents who used a hospital ER one or more times in 12 months
	% of residents with a usual place of care where he/she receives routine primary care services
	% of residents who visited a healthcare provider for a routine checkup in the last 12 months
	% residents enrolled in health insurance and type of insurance
	% of residents or households who report experiencing food insecurity

Updated: January, 2018

Housing as a Platform: Outcomes Measures

January, 2018

Service Priority Area	Outcome Measures	Suggested Indicator or Survey Question
Work, Income, and Assets	% of households whose gross income increased	Gross Income (\$)
	% of households whose income from employment increased	Employment Income (\$)
	% increase in median income from employment	Employment Income (\$)
	% of employed residents	Employment Status (as of time of certification/interview)
	% of residents who had no job last year and now have a job	Employment Status (as of time of certification/interview)
	% of households who report increased assets	Household Financial Assets (\$)
	% of unbanked households	Do you have a checking or savings account with a bank?
Housing Stability	Median duration of residence	Move In Date / Move Out Date
	% of household who moved out because of nonpayment of rent	Move Out Reason
	% of households who moved out because of poor health	Move Out Reason
	% of households who moved out because of home purchase	Move Out Reason
	% of households who moved out because of death	Move Out Reason
	% of households who moved out because they no longer need this level of subsidy/financial assistance	Move Out Reason
Education	% of 3 and 4 year-old children enrolled in Pre-K, Preschool, Head Start, or other early education program	If you have a child ages 3-4, is he/she enrolled in a Pre-K, Preschool, Head Start, or other early education program?
	% of young adults who graduate high school	What is the highest level of education you have completed?
	% of residents who have completed higher education	What is the highest level of education you have completed?
Community Engagement	% of residents that said they feel safe in their building.	How safe do you feel in your apartment building?
	% of residents that said they feel safe in their neighborhood.	How safe do you feel in your neighborhood?
	% of residents eligible to vote who are registered to vote.	Are you registered to vote?
Health & Wellness	% residents reporting that poor physical health kept them from doing their usual activities such as self-care, work, or recreation in the last 30 days	During the past 30 days, for about how many days did poor physical health (which includes physical illness and injury) make it hard for you to do your usual activities, such as self-care, work or recreation?
	% residents reporting that poor mental health kept them from doing their usual activities such as self-care, work, or recreation in the last 30 days	During the past 30 days, for about how many days did poor mental health (which includes stress, depression, and other problems with emotions) make it hard for you to do your usual activities, such as self-care, work or recreation?
	% of residents using a hospital ER one or more times in 12 months	In the last 12 months, have you been to the hospital emergency room for an illness, injury or disease?
	% of residents with a usual place of care where he/she receives routine primary care services	Do you have a usual place where you receive routine primary care services?
	% of residents who visited a healthcare provider for a routine checkup in the last 12 months	Have you visited a healthcare provider for routine checkup in the last 12 months?
	% residents enrolled in health insurance and type of insurance	1) Do you have health insurance? 2) If so, what type of insurance is it?
	% of residents or households who report experiencing food insecurity	In the past 12 months, was there a time when the food you bought didn't last and you didn't have money to get more?